

Governing Language

This document is provided in the Japanese language and other several languages. The Japanese version will take precedence in case there are discrepancies between the languages.

General Terms & Conditions for Arranged Type Tour

Chapter 1 - General Provisions

(Scope of Application)

Article 1. This contract (hereinafter referred to as the “Contract”) of Shooting Star LLC (hereinafter the “Company”, “we” and “us”) concerning the arranged type tour (hereinafter the “Tour”) to be executed with the customer (hereinafter the “Customer”) shall be based on this General Terms and Conditions (hereinafter the “T&C). In the case that any matter not stipulated in the T&C arises, ordinance or generally established practice shall be applied.

2. In the case that the Company execute a special contract (hereinafter referred to as the “Special Contract”) with the Customer in writing without violating the relevant law and harming the interest of the Customer, such Special Contract shall be given priority, notwithstanding the provision of the preceding paragraph.

(Definition of Terminology)

Article 2. The “arranged type tour” shall mean such travel plans for which the Company prepare at the request of the Customer, including the destinations, itineraries, transportation services and accommodation services to be offered to the Customers as well as the Tour Price amount (defined in Article 12 below) payable to the Company by the Customer, and which shall be implemented as planned.

2. “Domestic Trip” shall mean trips planned for travel within Japan only, and “Overseas Trip” shall mean those trips other than Domestic Trips.

3. “Online Contract” shall mean the Tour, which is executed between the Company and a card member of the credit card company affiliated with the Company (hereinafter referred to as an “Affiliated Company”) by subscription through telephone, mail, facsimile, internet or other means of communication, subject to prior consent of the Customer to the effect that the claims or obligations held by us, such as the Tour Price, etc., under the Contract, are settled on or after the due date of such claims or obligations according to the separately provided card membership rules of the Affiliated Company and also subject to payment of the Tour Price, etc. payable under the Contract by the methods specified in Article 12, paragraph 2, the latter part of Article 16, paragraph 1, and Article 19, paragraph 2 hereunder.

4. In the T&C, "Date Card Used" shall mean the date when the Customer or our Company becomes obligated to pay the Tour Price, etc. or executes refundable liability under the Contract.

(Content of Tour Contract)

Article 3. The Company undertake to make arrangements and administer the itinerary under the Contract so that the

Customer may be provided with transportation, accommodation, and other services as offered by transportation and accommodation operators (hereinafter the "Tour Service") according to the itinerary set by the Company.

(Business Agent)

Article 4. There are cases where we may engage other travel agents, professional arrangers, or other helpers inside or outside Japan, in order to have them make arrangements in whole or in part on our behalf for the execution of the Contract.

Chapter 2 - Execution of the Tour Contract

(Delivery of the Customized Plan Document)

Article 5. Upon receipt of a request from The Customer to subscribe to us for the Contract, the Company will deliver to the Customer, unless prevented due to business-related reasons, documentation describing the content of our travel plan prepared at the request of the Customer, a document such as the itinerary, tour service content, the Tour Price, and other conditions concerning the Tour to be undertaken (hereinafter the "Tour Plan").

2. We may specify, in the Planning Document of the preceding paragraph, the amount of our handling charge for planning the Tour (hereinafter the "Planning Charge") as a breakdown of the Tour Price.

(Subscription for the Tour Contract)

Article 6. The Customer who wishes to subscribe to our Contract concerning the content of the Tour Plan shall provide the necessary information in the application form designated by us (hereinafter referred to as the "Application Form") and shall submit it to us together with the fee for subscription (hereinafter referred to as the "Deposit") in the amount separately specified by us.

2. Notwithstanding the provision of the preceding paragraph, The Customer who wishes to subscribe to our Online Contract concerning the Tour Plan will be required to notify us of the credit card number and other information as required.

3. The Deposit specified in paragraph 1 above shall be treated as part of the Tour Price (including the Planning Charge specified as a breakdown of the said Tour Price), or the cancellation charge or the penalty.

4. In cases where the Customer participating in the Arranged Tour requires special attention, the said Customer will be asked to mention such a request to us at the time of application for the Contract. In this case the Company will strive to accommodate such a request as far as possible.

5. Any expenses incurred as a result of special arrangements made at the request of the Customer under the preceding paragraph shall be borne by the Customer.

(Rejection of the Execution of the Contract)

Article 7. Any one of the following is a case upon which we reserve the right to decline the execution:

a. In cases where the Customer in question subscribing for the Tour is likely to create a nuisance for other travellers or hinder smooth operation of the Tour as a group;

b. In cases where the Online Contract is about to be executed, and the Customer is unable to settle, in whole or in part, the liability related to the Tour Price as stipulated in the card membership rules of the Affiliated Company. Such reasons may be due to, but not limited to, the credit card as held by the Customer in question, being found to be invalid;

c. In cases where the Customer is recognized as a gang member, an associated gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;

d. In cases where the Customer has made claims through forceful behaviour or unjust claims to us or acted in a threatening manner or made threatening statements, or has conducted violent acts or behaviour in connection with any transaction

between the parties, or other acts or behaviour equivalent to these;

e. In cases where the Customer committed acts which may damage our reputation or obstruct our business by spreading false rumours, the use of fraudulent means or by force, or other acts or behaviour equivalent to these; or

f. In cases where there is an inconvenience related to our business.

(Execution of the Tour Contract)

Article 8. The Contract shall be executed when the Company have accepted the execution of the Contract and have received the Deposit specified in Article 6, paragraph 1.

2 Notwithstanding the provision of the preceding paragraph, the Online Contract shall be executed when we send out a notice to the effect that we accept the execution of the Contract, except when an electronic notice of acceptance is sent out for the Contract, in which case the Contract shall be executed when the said electronic notice has reached the Customer.

(Delivery of Contract Document)

Article 9. The Company will deliver to the Customer a document (hereinafter referred to as the “Contract Document”) with details regarding the itinerary, content of the Tour Service, Tour Price, and other conditions of the Tour as well as matters concerning our responsibility with regards to the Tour, promptly after the Tour Contract has been executed as defined in the preceding Article.

2 In cases where the Company have specified the Planning Charge in the Planning Document stipulated in Article 5, paragraph 1, the Company will also specify the said amount in the Contract Document set forth in the preceding paragraph.

3 The scope our responsibility for the Tour Service in making arrangements and administering itineraries under the Contract shall be based on the details stated in the Contract Document of paragraph 1.

(Confirmation Document)

Article 10 In cases where it is not possible to state the determinate itinerary or the names of transportation or accommodation facilities in the Contract Document specified in the preceding Article, paragraph 1, the Company will list, on a limited basis in the Contract Document, the names of facilities scheduled for accommodation and the names of transportation facilities important in the Travel Plan, and the Company will deliver a document with

descriptions of determinate conditions (hereinafter referred to as the "Confirmation Document"), after we have delivered the said Contract Document on or before the date specified in the said Contract Document but no later than the day immediately preceding the starting date of the Tour (or the starting date of the Tour in cases where subscription for the Contract is made on or after the 7th day from the day immediately preceding the starting date).

2 In the case of the preceding paragraph., when an inquiry is received from the Customer to confirm the status of arrangements, the Company will respond promptly and properly to such an inquiry before delivery of the Confirmation Document to the Customer.

3 In cases where the Confirmation Document has been delivered as specified in paragraph 1, the scope of our responsibility for the Tour Service in making arrangements and administering specified in Article 9 paragraph 3 shall be limited to the scope described in the said Confirmation Document.

(Method of Utilizing Telecommunication Technology)

Article 11 When, instead of physically delivering to the Customer the Planning Document, the Contract Document, or the Confirmation Document to be delivered at the time when the Customer is about to execute the Contract which describes details such as the itinerary, the Tour Service content, the Tour Price, other conditions of the Tour, and matters regarding our responsibility, we have provided the Customer, with the Customer's prior consent, with such details to be described in the said document(s) (hereinafter the "Described Details") by means of utilizing telecommunication technology, the Company will confirm that the Described Details have been recorded on a file as equipped in the communication equipment used by the Customer.

2 In the case of the preceding paragraph, when the communication equipment used by the said Customer is not equipped with a file for recording the Described Details, the Company will record the Described Details on a file (confined for exclusive use of the said Customer) equipped in the communication equipment being used by us and confirm that the said Customer has viewed the Described Details.

(Tour Price)

Article 12 The Customer will be required to pay the Tour Price specified in the Contract Document to the Company, on or before the date specified in the Contract Document prior to the starting date of the Tour.

2 When the Online Contract has been executed, the Company will receive payment of the Tour Price specified in the Contract Document by the credit card of the Affiliated Company without obtaining the Customer's signature on the designated voucher. In this case, the date on which the card is used shall be considered as the date the Tour Contract is executed.

Chapter 3 - Change of the Contract

(Change of Contract Content)

Article 13 The Customer may request the Company to change the content of the itinerary or Tour Service or other content of the Contract, in which case the Company shall attempt to accommodate such requests of the Customer as far as possible.

2 In case there arise causes beyond our control, such as act of God, acts of war, civil commotion, suspension of Tour

Services by transportation and accommodation facilities, etc., orders from government and other public agencies, the need to use transportation services not based on our original transportation plan, and other causes, and when it is considered unavoidable in order to effect the safe and smooth implementation of the Tour, we may be required to change the Contract by explaining promptly to the Customer beforehand the reasons for the nature of such causes being beyond our control and the correlation between such causes and subsequent changes. This shall be the case except at the time of an emergency, in which case, when unavoidable, the Company will explain to the Customer after the changes have been made.

(Change of Tour Price)

Article 14 In cases where the transportation fare and charge applicable to the transportation facilities being used for the implementation of the Arranged Tour (hereinafter the "Applicable Fare and Charge") are increased or reduced considerably beyond the price level normally assumed, due to significant changes in economic or other conditions, compared with the Applicable Fare and Charge made public as effective rates at the time when the Plan Document for the Arranged Tour was delivered, the Company will be permitted to increase or reduce the amount of the Tour Price within the range of the amount so increased or reduced.

2 In cases where the Company increase the Tour Price as provided in the preceding paragraph, the Company will inform the Customer to that effect before the 15th day immediately preceding the starting date of the Tour.

3 In cases where the Applicable Fare and Charge are reduced as provided in paragraph 1, the Company will decrease the Tour Price by the amount so reduced in accordance with the provision of the said paragraph.

4 If any change in the Contract Content, according to the provisions of the preceding Article, causes any decrease or increase to accrue in the expenses required for the implementation of the Tour (including the cancellation charge, a penalty charge or other expenses already paid or payable from now for the Tour Service unreceived due to changes in the Contract, we may change the Tour Price within the range of the amount increased or reduced when the Contract are changed (except when such increase of expenses is caused by a lack of seats/rooms in the transportation and accommodation facilities, etc. or other facilities despite the fact that the relevant Tour Service is provided by the transportation and accommodation facilities, etc.).

5 In cases where we have stated in the Contract Document that the Tour Price varies with the number of persons utilizing the transportation and accommodation facilities, etc., and when the number of persons participating in the Tour changes due to the causes not attributable to us after the execution of the Contract, the Company reserve the right to change the amount of the Tour Price as described in the Contract Document.

(Change of Traveller)

Article 15 The Customer who has entered into the Contract may assign his/her status under the said Contract to a third party, subject to the Company's prior consent.

2 In cases where The Customer wishes to obtain our consent as provided in the preceding paragraph, the said Customer will be required to fill in the necessary information on the form designated by us and submit it to us together with the handling fee in the designated amount.

3 The assignment of the status under the Contract, as provided in paragraph 1, shall take effect when approved by us.

After such approval, the third party who has acquired such status under the Contract shall succeed to all rights and obligations concerning the said Contract executed by the Customer.

Chapter 4 - Cancellation of the Contract

(The Customer's Right to Cancel the Contract)

Article 16 The Customer may, at any time, cancel the Contract by paying to the Company the cancellation charge specified in Schedule I. In the case that the said Customer wishes to cancel the Online Contract, the Company will accept payment of the cancellation charge by using the card of the Affiliated Company without obtaining the said Customer's signature on the designated voucher.

2 Notwithstanding the provision of the preceding paragraph, the Customer may cancel, in any of the following cases, the Tour without paying the cancellation charge before the start of the Tour:

- a. In cases where the Contract Content have been changed by the Company, but limited to only such cases as the changes listed in the left column of Schedule II and other important changes;
- b. In cases where the Tour Price has been increased under the provision of the Article 14, paragraph 1;
- c. In cases where there arise such causes as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and public agencies, and other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour;
- d. In cases where we fail to deliver the Confirmation Document to the Customer on or before the date specified in Article 10, paragraph 1; or
- e. In cases where the implementation of the Tour has been precluded as scheduled according to the itinerary described in the Contract Document as a result of causes attributable to us.

3 Notwithstanding the provision of paragraph 1, when the Customer has been unable to receive the Tour Service as described in the Contract Document after the start of the Tour due to causes not attributable to him/her, or when we have informed him/her to that effect, the said Customer may cancel the Contract for that portion of the Tour Service that the Customer has been unable to receive, without paying the cancellation charge.

4 In the case of the preceding paragraph, the Company will refund to the Customer the portion of the Tour Price related to the portion of the Tour Service that has become unavailable. However, when case of the preceding paragraph is not due to causes attributable to us, the Company will pay a refund to the said Customer after deducting from the said amount the cancellation fee, penalty charge and any other amount related to the expenses already paid or payable on or after the cancellation for the said Tour Service.

(Our Right to Cancel the Contract - Cancellation before the Start of the Tour)

Article 17 In any of the following events, the Company may cancel the Contract in prior to the start of the Tour by explaining to the Customer the reason for the cancellation:

- a. In cases where the Customer is considered unable to participate in the said Tour due to illness, absence of a necessary aide/helper or other such causes;
- b. In cases where the Customer is likely to cause trouble to other travellers or interfere with the smooth

implementation of the Tour as a group;

c. In cases where accommodating the Customer is burdensome and exceeds the responsibility provided for in the Contract beyond a reasonable extent;

d. In cases where it is highly likely that the conditions required for operation of the Tour as described at the time of the execution of the Contract, such as the sufficient amount of snowfall necessary for a ski Tour, may not come into being;

e. In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, or other causes, whereby it becomes impossible or highly unlikely to carry out the safe and smooth implementation of the Tour as scheduled according to the itinerary described in the Contract Document;

f. In cases where the Online Contract has been executed, and the Customer is unable to settle in whole or in part the liability relating to his or her Tour Price, etc. as stipulated in the card membership rules of the Affiliated Company due to such causes as the credit card held by the Customer becoming invalid; or

g. When it is found that the Customer falls under any of Article 7, item c through item e.

2 In cases where the Customer does not pay the Tour Price by the due date specified in the Contract Document as provided in Article 12, paragraph 1, the Customer will be deemed to have cancelled the Contract on the day immediately following the due date. In this case, the said Customer will be required to pay a penalty charge in the amount equal to the cancellation charge specified in the preceding Article, paragraph 1.

(Our Right to Cancel - Cancellation after the Start of the Tour)

Article 18 In any of the following cases, we may cancel part of the Contract even after the start of the Tour by explaining to the Customer about the reason for the cancellation:

a. In cases where the Customer is unbearable to continue the Tour due to the absence of a necessary helper or other causes;

b. In cases where the Customer interferes with the safe and smooth implementation of the said Tour by not following our instructions as given by our tour escort or other staff, or by disrupting the disciplinary order of the group activities by physically assaulting or threatening the said staff or other travellers;

c. When it is found that the Customer falls under any of Article 7, item c through e; or

d. In cases where there arise causes beyond our control, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc. orders from government and other public agencies, and other causes, whereby it becomes impossible to continue the Tour.

2 In cases where we have cancelled the Contract under the provision of the preceding paragraph, the contractual relationship between our Company and the Customer shall cease to exist from the cancellation thereof. In such a case, it shall be deemed that our liability related to the Tour Service already provided to the Customer has been effectively redeemed.

3 In the case of the preceding paragraph, the Company will refund to the Customer the amount remaining after deducting the cancellation charge, penalty charge and any other amount related to the expenses already paid or payable on or after cancellation for the said Tour Service from the amount covering the portion of the Tour Service

which has not yet been offered to the Customer out of the Tour Price.

(Refund of the Tour Price)

Article 19 In cases where a refundable amount becomes due to the Customer as a result of the Tour Price being reduced under the provisions set forth from Article 14, paragraph 3 through paragraph 5, or due to the cancellation of the Contract under the provisions of the preceding Article 16 through Article 18, the Company will refund to the Customer the amount by which the Tour Price is reduced, within seven (7) days from the day immediately following the date of cancellation, in cases where refund is due to cancellation prior to the start of the Tour, or within thirty (30) days from the day immediately following the last day of the Tour as stated in the Contract Document in cases where the said refund is due to a reduction of the Tour Price or cancellation after the start of the Tour.

2 In cases where the Online Contract has been executed with the Customer, the Company will pay a refund to the Customer according to the card membership rules of the Affiliated Company if a refundable amount becomes due to him/her as a result of a reduction of the Tour Price under the provisions set forth from Article 14, paragraph 3 through paragraph 5 or due to cancellation of the Online Contract under the provisions of the preceding Article 16 through Article 18. In this case, the Company will notify the Customer of the refundable amount due, within seven (7) days from the day immediately following the date of cancellation in the case of a refund due to cancellation prior to the start of the Tour, or within thirty (30) days from the day immediately following the last day of the Tour as stated in the Contract Document in the case of a refund due to a reduction of the Tour Price or cancellation after the start of the Tour. The day when we have notified the Customer shall be considered as the Date Card Used.

3 The provisions of the preceding two paragraphs shall not prevent the Customer or our Company from exercising the right to claim compensation for damages under the provision of Article 28 or Article 31, paragraph 1.

(Arrangement for Return Trip after Cancellation of the Contract)

Article 20 In cases where we have cancelled the Contract after the start of the Tour under the provision of Article 18, paragraph 1, item a or item d, the Company will undertake to make arrangements for the Tour Services as needed for the Customer to return to the place of departure of the said Tour at the request of the Customer.

2 In the case of the preceding paragraph, all the expense required for the return trip to the departure place shall be borne by the Customer.

Chapter 5 - Contracts with Organizations and Groups

(Contracts with Organizations and Groups)

Article 21 The Company will apply the provisions of this Chapter to the execution of the Arranged Tour Contract in cases where we receive subscriptions from two or more travellers who are to travel the same route at the same time, provided that each traveller appoints a responsible representative (hereinafter the "Contract Representative").

(Contract Representative)

Article 22 Unless a Special Contract is executed, the Company will consider the Contract Representative as the person holding all the power of representation concerning the execution of the Contract for the travellers who compose the

organization or group (hereinafter referred to as the "Constituent Members"), and the Company will handle all transactions concerning the operation of the Tour related to the said organization or group and the business of the Article 26, paragraph 1 with the said Contract Representative.

2 The Contract Representative will be required to submit a list of the Constituent Members on or before the date specified by the Company.

3 The Company will not be held responsible for the liabilities or obligations which the Contract Representative assumes the Constituent Members at present, or the liabilities or obligations which the Contract Representative is likely to assume in the future.

4 In the case that the Contract Representative does not accompany his/her organization or group during the Tour, one of the Constituent Members appointed by the Contract Representative beforehand shall be deemed by us as the Contract Representative after the start of the Tour.

(Special Rules of the Execution of the Contract)

Article 23 When the Company execute the Contract with the Contract Representative, there are cases where we accept the execution of the Contract without receiving payment of the Deposit, notwithstanding the provision of Article 6, paragraph 1.

2 When we execute the Contract with the Contract Representative without receiving payment of the Deposit under the provision of the preceding paragraph, the Company will deliver the Contract Representative a document written to that effect, and the Contract shall be considered executed when we have delivered the said document to the Contract Representative.

Chapter 6 - Administration of Itinerary

(Administration of Itinerary)

Article 24 The Company will make efforts to secure the safe and smooth operation of the Tour for the Customer and to carry out the following services for the Customer, except when we have executed with the Customer a Special Contract which differs from these services:

- a. In cases where it is considered that the Customer is unlikely to be able to receive the Tour Service during the Tour, to take necessary measures to ensure that the Customer will receive the Tour Service as specified in the Contract; and
- b. In cases where Change of the Contract Content becomes unavoidable despite the measures taken as described in the preceding paragraph, to make arrangements for alternative services. In cases where the Tour itinerary is to be changed, the Company will make efforts to make an alternative itinerary after the change measure up to the purport of the original Tour itinerary. Also, in cases where we are required to change the content of the Tour Services, the Company will try to minimize Changes to the Contract Content by making the content of the Tour Service after the change as close to the originally planned content as possible.

(Instructions by the Company)

Article 25 The Customer will be required to follow the instructions made by the Company throughout the entire duration of the Tour in order to operate the Tour safely and smoothly.

(Services of Tour Escorts, etc.)

Article 26 There are cases where the Company will ask tour escorts or others to accompany the Tour, depending on the content of the Tour, and handle the services described in each item of Article 24 in whole or in part or any other services which we consider necessary in connection with the said Arranged Tour.

2 The service hours for the said tour escorts or others to engage in the services described in the preceding paragraph shall, in principle, range from 8:00 to 20:00 local time.

(Protective Measures)

Article 27 In the case that a situation arises where we consider the Customer to be in a condition requiring protection due to sickness, injury, etc. during the Tour, we may take the necessary measures. In these cases, if the cause is not attributable to us, the expenditure required for the said measures shall be borne by the Customer and shall be payable by the Customer on or before the date set by us by the method designated by us.

Chapter 7 - Responsibility

(Responsibility of the Company)

Article 28 The Company will be responsible for the compensation of damages caused to the Customer intentionally or negligently by the Company or by our agent (hereinafter referred to as the “Business Agent”) who has been engaged by us to make arrangements on our behalf under the provision of Article 4. Such compensation shall be limited to cases where notice has been given to us within two (2) years from the day immediately following the day when the damages occurred.

2 In cases where the Customer has suffered damages due to causes beyond the control of the Company or the Business Agent, such as acts of God, acts of war, civil commotion, suspension of Tour Services by transportation and accommodation facilities, etc., orders from government and other public agencies, and others causes, the Company shall not be held responsible for such compensation.

3 With regard to damages caused to baggage as described in Article 28 Paragraph 1, the Company will compensate the Customer up to ¥150,000 as a maximum amount per traveller (except in cases where the damages have been caused by us intentionally or by our gross negligence), only in cases where we have been notified of the damages within 14 days in the case of a Domestic Trip and within 21 days in the case of an Overseas Trip, from the day immediately following the day when the damage has occurred.

(Special Indemnities)

Article 29 The Company will pay an indemnity and a solatium of the amount set beforehand for certain damages caused to the life, body or baggage of the Customer while the Customer is participating in an Arranged Tour, in accordance with the provision of the separate Rules of Special Compensation attached hereto, regardless of whether or not we are responsible for causing the said damages under the preceding Article, paragraph 1.

2 In cases where we are responsible under the provision of the preceding Article, paragraph 1 for the damages caused as described in the preceding paragraph, the indemnity payable by us according to the preceding paragraph shall be,

within the limit of the amount of damage compensation payable based on the said responsibility, considered as the compensation of the said damages.

3 In such cases as provided in the preceding paragraph, our responsibility to pay the indemnity based on of the preceding paragraph 1 of this Article shall be reduced by an amount equal to the damage compensation money payable by us, under the provision of the preceding Article, paragraph 1 (including the indemnity considered as the damage compensation money according to the provision of the preceding paragraph).

4 The Tour which we operate by collecting a separate Tour Price from the Customer participating in our Arranged Tour shall be handled as part of the content of the Contract.

(Guarantee of Itinerary)

Article 30 In case where major change is made to the Tour's content described in the Schedule II (except for the changes caused by the reasons described below), the Company will pay an indemnity for such change which is equal to or in excess of the amount reached by multiplying the Tour Price by the percentage specified in the right column of the said Schedule within 30 days from the day immediately following the last day of the Tour. This is, however, except for the cases where it is clear that the Company will bear the responsibility under the provision of Article 28, Paragraph 1, regarding the said Changes.

a. Changes due to the following causes:

- (1) Acts of God;
- (2) Acts of war;
- (3) Civil commotion;
- (4) Orders from government and other public agencies;
- (5) Suspension of Tour Services by transportation and accommodation facilities, etc.;
- (6) Offering a transportation service which does not follow the original travel plan; or
- (7) Changes required to ensure the safety of the life or body of the tour participants.
- (8) Changes requested by the Customer or caused .

b. Changes relating to the portion altered following the changes made to the Arranged Tour under the provision of Article 13, paragraph 1 and those relating to the portion cancelled due to the cancellation of the Contract based on the provisions from Article 16 through Article 18.

2 The maximum amount of indemnity payable by the Company for the Change per traveller for one Tour shall be the amount reached by multiplying the Tour Price by the percentage set by us equal to or in excess of 15%. However, in the case that the amount of indemnity per traveller for one Arranged Tour falls below ¥1,000, the Company will not pay the indemnity for the Change.

3 In the case that it becomes clear that we are liable for the said Change, based on the provision of Article 28, paragraph 1, after we have paid indemnity for the Change in accordance with the provision of paragraph 1 of this Article, the Customer will be required to reimburse to us the indemnity paid for the said Change. In this case, the Company will pay the balance by offsetting the amount of the compensation payable by us based on the provision of the said paragraph, by the amount of indemnity due to be repaid by the Customer.

(Responsibility of the Customer)

Article 31 In the case that the Company have suffered damages due to the misconduct or negligence of the Customer, the said Customer will be required to compensate the Company for the damages.

2 When the Customer executes the Contract, the Customer will be required to try to understand the content of the Contract, such as the rights and obligations of the traveller, etc., by utilizing the information provided by us.

3 Should the Customer realize that the Tour Service being offered differs from that as stated in the Contract Document after the start of the Tour, in order for the Customer to smoothly receive the Tour Service as described in the Contract Document, the Customer will be required to report promptly to us, our Business Agent, or the provider of the said Tour Service at the location that is being toured.

Chapter 8 - Business Guarantee Bonds

(Business Guarantee Bonds)

Article 32 The Customer or the Constituent Member who has executed the Contract with us is entitled to receive reimbursement from the business guarantee bonds deposited by us under the provision of Article,7 Paragraph 1 of the Travel Agency Law in connection with the claim arising from the said transaction.

2 The name and location of the deposit office where we have deposited the business guarantee bonds are as follows:

a. Name:

b. Location:

Schedule I - Cancellation Charges

1. Cancellation charges related to Domestic Trip

PERIOD OF NOTICE	CANCELLATION CHARGE
Over 21 days notice -----	JPY 11,000
20 – 8 days -----	20% of package price
7 – 2 days -----	30% of package price
1 day -----	40% of package price
On the 1st day in itinerary -----	50% of package price
After 1st day/No show -----	100% of package price

Schedule II - Monetary Indemnity for Changes)

Changes Requiring Payment of Indemnity Percentage per Case (%)

Nature of Change	Percentage Per Case	
	Before start of Tour	After starting Tour
1. Change in the date(s) of start and/or end of the Tour.	1.5	3.0
2. Change in the destinations (incl. restaurants and tourist attractions).	1.0	2.0
3. Downgrading of the transport class described in the Tour Document (limited to where the revised charge is lower than that is stated in the Tour Document).	1.0	2.0
4. Change of mode of transport or operator	1.0	2.0
5. Change of accommodation	1.0	2.0
6. Change of the room types	1.0	2.0

Note 1. “Before Start of Tour” shall refer to cases where the Customer has been notified of the relevant change, no later than the day prior to the starting day of the Tour, and “After the Start of the Tour” shall refer to cases where the Customer has been notified of the relevant Change on or after the starting day of the Tour.

Note 2. When the Confirmation Document has been delivered, this Schedule shall be applied after the “Contract Document” is read as the “Confirmation Document” instead. In such a case, if any Changes take place between the described contents of the Contract Document and the described contents of the Confirmation Document, or between the described content of the Confirmation Document and the contents of the service actually offered, respective Changes shall be treated as a single case.

Note 3. In cases where transport facilities related to the Changes described in (c) or (d) above involve the use of accommodation facilities, each overnight stay shall be treated as a single case.

Note 4. Changes in the names of the companies operating transport facilities under (d) above will not be applicable in cases where such Changes involve changes to a higher class or more sophisticated facilities.

Rules of Special Indemnity

Chapter 1 - Payment of Indemnity.

(Our Company's liability for Payment)

Article 1 If The Customer participating in our Tour has suffered injuries to his/her body due to a sudden and extraneous accident (hereinafter referred to as the “Accident”) while the Customer is participating in the said Tour, the Company will pay to the Customer or his/her statutory heirs indemnity for death and for residual disability as well as a solatium for hospitalization and for hospital visits (hereinafter referred to as the “Indemnity.”) in accordance with the provisions contained in this Chapter 1 through Chapter 4.

2 The injuries referred to in the preceding paragraph include symptoms of poisoning which rapidly develop when toxic gases or poisonous materials are inhaled, absorbed or ingested from outside the body accidentally and at once (excluding the symptoms of poisoning which develop as a result of continuous inhalation, absorption or ingestion), but do not include bacterial food poisoning.

(Definition of Terminology)

Article 2 In these Rules of Special Indemnity, “Tour” shall mean those Tours defined in Article 2, paragraph 1 of the "Organised Tour Contract" Part and Tours defined in Article 2, paragraph 1 of the “Contract” Part in the T&C.

2 In these Rules of Special Indemnity, “While Participating in the Tour” shall mean the period which commences at the time when the Customer starts receiving the services of the first transportation and accommodation which are specified in the itinerary of the said our offered by the tickets, etc. arranged by the Company beforehand with the purpose for the Customer to participate in the Tour and ends at the time when the Customer finishes receiving the services of the last transportation and accommodation facilities. However, if the Customer leaves the route of the Tour specified beforehand and the said Customer has notified us beforehand of the scheduled dates and times that the Customer will leave and return, the period of time from which the Customer leaves until the time that the Customer returns shall be considered “While Participating in the Tour.” On the other hand, if the said Customer leaves the said Tour without notifying the Company in advance of the scheduled dates and times that the Customer will leave and return, or the Customer leaves the Tour without planning to return, the period of time from which the Customer leaves until the time that the Customer returns or the period after the Customer leaves shall not be considered “While Participating in the Tour.” Furthermore, if the itinerary of the said Tour specifies any date upon which the Customer will not receive any service of transportation and accommodation facilities, etc. arranged by us (according to the standard time of the location that is being toured), and it is clearly described in the Contract Document to that effect, as well as that the indemnity and solatium for the damage suffered by the said Customer on the said date shall not be paid as provided in the Rules of Special Indemnity, the said date shall not be considered “While Participating in the Tour.”

3 “The time when the Customer starts receiving the services” in the preceding paragraph shall mean one of the times in the following cases:

a. If our tour escort, our employee, or our Business Agent handles the reception, then at the time that such reception

is completed.

b. If the reception in the preceding item will not be performed, then, if the first transportation and accommodation facilities, etc. is

(1) an aircraft, the time of completion of baggage inspections, etc. within the airport where only passengers are allowed to enter;

(2) a vessel, the time when boarding procedures are complete;

(3) a railroad, the time when ticket examination is completed or, where ticket examination is not conducted, the time when the Customer has boarded the relevant train;

(4) a vehicle, the time when the Customer has boarded the vehicle;

(5) an accommodation facility, the time when the Customer has entered such facility; or

(6) a facility other than an accommodation facility, the time when the procedure to use the facility is completed.

4 “The time when the Customer finishes receiving the services” shall mean one of the times in the following cases:

a. If our tour escort, our employee, or our Business Agent announces the dismissal of the Tour, the time when such an announcement has been made.

b. If the announcement of the dismissal as described in the preceding item is not conducted, then, if the last transportation and accommodation facilities, etc. is:

(1) an aircraft, the time when the Customer has exited the airport compound where only passengers are allowed to enter;

(2) a vessel, the time when the Customer has disembarked the vessel;

(3) a railroad, the time when ticket examination is finished or, where ticket examination is not conducted, the time when the Customer has disembarked the relevant train.

(4) a vehicle, the time when the Customer has exited the vehicle;

(5) an accommodation facility, the time when the Customer has exited the relevant facility; or

(6) a facility other than an accommodation facility, the time when the Customer has exited the relevant facility.

Chapter 2 - Cases where Indemnity Is Not Paid

(Cases where Indemnity. is not Paid (1))

Article 3 The Company will not pay any Indemnity in cases where the injuries occur from any one of the causes listed below:

a. Deliberate misconduct of the Customer, except for injuries caused to persons other than the relevant traveller;

b. Deliberate misconduct of the person who is expected to receive the Indemnity for death, except that, where that person is a recipient of part of the said Indemnity for death, the amount to be received by any other recipient shall be excepted;

c. Suicidal, criminal, or combative acts of the Customer, except for injuries suffered by persons other than the relevant traveller;

d. Accidents caused while the Customer is driving an automobile or motorized bicycle without having the driving qualification required by the relevant laws or ordinances, or in a state incapable of normal driving such as under the influence of alcohol, except for injuries suffered by persons other than the relevant traveller;

- e. Accidents caused because of the Customer intentionally breaking the law or accidents that occur while the Customer is receiving illegal services, except for damage suffered by persons other than the said Customer;
 - f. Brain disease, illness or insanity of the Customer, except for injuries suffered by persons other than the relevant traveller;
 - g. Pregnancy, childbirth, premature birth, or miscarriage, or surgical operations or other medical procedures of the traveller, except for treatment for injuries for which we are obligated to indemnify;
 - h. Accidents occurring while the Customer is in custody, in jail, or undergoing execution of his/her criminal sentence;
 - i. War, use of force by a foreign power, revolution, coup, civil war, armed rebellion, or other incident or civil commotion similar to these (meaning, in these Special Indemnity Rules, the state of affairs, which is considered a serious situation from the perspective of maintenance of public order, whereby the peace of an entire country or a part thereof is seriously damaged by collective action by a mob or a large number of people);
 - j. Accidents caused by the radioactivity, volatility or other hazardous characteristics or these characteristics of nuclear fuel material (including expended fuel, hereinafter to be interpreted likewise) or any object contaminated by nuclear fuel material (including atomic fission products);
 - k. Ancillary accidents occurring with the events described in the preceding two items or accidents arising from the confusion of social order incidental to them; or
 - l. Exposure to radiation or radioactive contamination other than as described in item "j" above.
- 2 The Company will not pay any Indemnity. for cervical syndrome (a so-called “whiplash injury”) or lower-back pain without any objective symptoms, regardless of the cause.

(Cases where Indemnity. is not Paid (2))

Article 4 In the case of an Tour for the purpose of a Domestic Trip, in addition to the causes listed in the preceding Article, the Company will not pay any Indemnity. for injuries occurring from the causes listed in the following items:

- a. an Earthquake, volcanic eruption or tsunami; or
- b. Ancillary accidents occurring with the events described in the preceding item or accidents arising from the confusion of social order incidental to them.

(Cases where Indemnity. is not Paid (3))

Article 5 The Company will not pay any Indemnity for the injuries listed in the following items unless any act by the Customer described in each item below is included in the itinerary of the Tour determined by us beforehand. However, if the act described in each item below is included in the said Tour itinerary, the Company will pay indemnity for injuries suffered due to a similar act while the Customer is participating in the Tour not included in the itinerary:

- a. Injuries occurring while the Customer is engaged in the activities designated in Schedule I;
- b. Injuries occurring while the Customer is engaged in a match, race, show (including training in all cases) or a test run (which means driving or steering with the purpose of a performance test) by driving an automobile or motorized bicycle or steering a motor boat. However, the Company will pay Indemnity for the injuries occurring while the Customer is doing these things on the road by using an automobile or motorized bicycle even if they are not included in the itinerary of the Tour; or

c. Injuries suffered while the Customer is piloting an aircraft other than one flying on a course designated by an air transportation company (regardless of whether or not it is a regular flight).

(Cases where Indemnity is not Paid (4))

Article 5-2 The Company may not pay any Indemnity in the case that the Customer or the person to receive the Indemnity for death has any attribute falling under any of the following items. However, where that person is a recipient of part of the said Indemnity for death, then the amount to be received by any other recipient shall be excepted.

- a. If it is recognized that the Customer falls under the category of a crime syndicate, a gang member, an associate gang member, a company related to a crime syndicate, or any other antisocial forces (hereinafter referred to as “Antisocial Forces”);
- b. If it is recognized that the Customer is involved in providing funds, etc. or providing convenience, etc. to Antisocial Forces;
- c. If it is recognized that the Customer unjustly uses Antisocial Forces; or
- d. If it is recognized that the Customer has a socially condemnable relationship with Antisocial Forces.

Chapter 3 - Types of Indemnity and Amounts Payable

(Payment of Indemnity for Death)

Article 6 If the Customer has suffered an injury as described in Article 1 and died as a direct result of that injury within 180 days from the day of the accident, for each traveller, the Company will pay to the statutory heirs of the Customer indemnity for death in the amount of JPY 25 million in the case of an overseas Tour and in the amount of JPY 15 million in the case of a domestic Tour (hereinafter the “Indemnity Amount”). If, however, the indemnity for residual disability has already been paid to the said Customer, the Company will pay the balance remaining after deducting such indemnity paid from the Indemnity Amount due.

(Payment of Indemnity for Residual Disability)

Article 7 If the Customer has suffered an injury as described in Article 1 and developed a residual disability as a direct result of that injury within 180 days from the day of the accident (which means serious functional disability or the loss of part of the body which remains in the body and is not recoverable in the future, and where the injury that caused this disability or loss has been healed; hereinafter to be interpreted likewise), for each traveller, the Company will pay indemnity for residual disability in the amount reached by multiplying the Indemnity Amount by the percentage listed in each item in Schedule II .

2 Notwithstanding the provision of the preceding paragraph, if the Customer is in a condition still requiring treatment even after a lapse of 180 days from the day of the accident, the Company will pay indemnity for residual disability after identifying the extent of the residual disability based on the diagnosis of a physician as of the 181st day from the day of the accident.

3 As for any residual disability not listed in the respective items in Schedule II, the Company will determine the payable amount of indemnity for residual disability according to the extent of the physical disability and pursuant to

the classification of the respective items in Schedule II, regardless of the occupation, age, social status, etc. of the Customer. However, if the functional disability of the disability is not as serious as those listed in 1 (3), 1 (4), 2 (3), 4 (4), and 5 (2) of Schedule II, the Company will not pay indemnity for residual disability.

4 If two or more types of residual disability are caused by the same accident, the Company will pay the total amount of indemnity by applying the preceding three paragraphs to each of those. However, for the residual disability of upper limbs (arms and hands) or lower limbs (legs and feet) as described in 7, 8, and 9 of Schedule II, the maximum amount payable by us for indemnity for residual disability will be limited to 60% of the Indemnity Amount for each limb.

5 To one traveller for each Tour, the maximum amount payable by us for residual disability under each of the preceding paragraphs shall be the amount of the Indemnity Amount.

(Payment of Solatium for Hospitalization)

Article 8 If the Customer has suffered an injury as described in Article 1, and, as a direct result, has become unable to engage in normal work or to lead a normal life, and has been hospitalized (meaning that, treatment by a physician is required, and the patient is hospitalized at a hospital or clinic, because treatment at home, etc. is difficult, to concentrate on treatment under the physician's constant care. Hereinafter to be interpreted likewise in this Article), the Company will pay a solatium for hospitalization according to the number of days (hereinafter referred to as "Hospitalization Days") hospitalized under the following classification:

- (1) Where the Customer has suffered injury requiring 180 or more Hospitalization Days: ¥200,000;
- (2) Where the Customer has suffered injury requiring 90 or more but less than 180 Hospitalization Days: ¥100,000;
- (3) Where the Customer has suffered injury requiring 7 or more but less than 90 Hospitalization Days: ¥50,000; or
- (4) Where the Customer has suffered injury requiring less than 7 Hospitalization Days: ¥20,000

2 Even when the Customer is not hospitalized, if any one of the items listed in Schedule III applies to the Customer, and the Customer has received treatment by a physician, the period during which the Customer is under such conditions shall be considered Hospitalization Days when applying the provisions of the preceding paragraph.

3 If we are to pay either a combination of a solatium for hospitalization and indemnity for death or a solatium for hospitalization and indemnity of residual disability for one traveller, the Company will pay the total amount of either combination.

(Payment of a Solatium for Hospital Visits)

Article 9 If the Customer has suffered an injury as described in Article 1, and, as a direct result, has experienced difficulty in engaging in normal work or leading a normal life, and has needed to visit a hospital (which means that because treatment by a physician is necessary, the patient visits a hospital or clinic to receive treatment by a physician (including house visits by a physician). Hereinafter to be interpreted likewise in this Article), and the number of days spent for such hospital visits (hereinafter referred to as "Visit Days") is equal to or greater than 3 days, the Company will pay to the Customer a solatium for hospital visits for the said number of days in accordance with the following classification:

- (1) Where the Customer has suffered injury requiring 90 or more Visit Days: ¥50,000;

(2) Where the Customer has suffered injury requiring 7 or more but less than 90 Visit Days: ¥25,000; or

(3) Where the Customer has suffered injury requiring 3 or more but less than 7 Visit Days: ¥10,000.

2 Even if the Customer does not visit a hospital, when we recognize that the Customer has experienced considerable difficulty in engaging in normal work or leading a normal life because of a plaster cast, etc. being attached continuously to the part of his/her body suffering from an injury, such as a bone fracture, under the instruction of a physician, the period under such conditions shall be considered Visit Days when applying the provisions of the preceding paragraph.

3 The Company will not pay for a solatium for hospital visits for the Customer to visit a hospital after the injury of the Customer has healed to such an extent to not prevent the Customer from engaging in normal work or leading a normal life.

4 Under no circumstances will we pay a solatium for hospital visits for the Customer to visit a hospital after the lapse of 180 days from the day of the accident.

5 If we are to pay either a combination of a solatium for hospital visits and indemnity for death or a solatium for hospital visits and indemnity for residual disability for one traveller, the Company will pay the total amount of either combination.

(Special Rules Concerning Payment of a Solatium for Hospitalization and a Solatium for Hospital Visits)

Article 10 Notwithstanding the provisions of the preceding two Articles, if Hospitalization Days and Visit Days are each equal to or greater than one day for The Customer, among the solatium described in each of the following items, the Company will only pay that with a larger amount (if both amounts are the same, the solatium described in (1)):

(1) A solatium for hospitalization that we should pay for the number of such Hospitalization Days.

(2) A solatium for hospital visits that we should pay for the number of days deemed Visit Days calculated by adding the number of such Hospitalization Days to the number of such Visit Days (excluding the days for which we should pay a solatium for hospitalization).

(Presumption of Death)

Article 11 If the Customer is not found even after the lapse of 30 days after the aircraft or vessel which the Customer had boarded has been missing or was subject to a disaster, the Customer will be presumed dead due to the injury as described in Article 1 on the day when the aircraft or vessel was found missing or subject to a disaster.

(Influence of Other Physical Disabilities or Illnesses)

Article 12 If the injury described in Article 1 has become more serious due to the influence of a physical disability or illness which had already existed when the Customer suffered the injury described in Article 1 or due to the influence of an injury or illness which has occurred independent of the accident causing the said injury after the said Customer has suffered the injury described in Article 1, the Company will determine and pay the amount to be paid without such influences.

Chapter 4 - Occurrence of Accident and Procedures to Request Payment of Indemnity.

(Request for Explanation, etc. Concerning Extent of Injuries, etc.)

Article 13 If the Customer has suffered an injury described in Article 1, we may request that the Customer or the person to receive the Indemnity for death explain the extent of the injury, provide an overview of the accident leading to the said injury, or request a medical examination of his/her body or a post mortem examination of his/her dead body. In this case, the Customer or the person to receive the Indemnity for death will be required to cooperate with these requests.

2 If the Customer or the person to receive the Indemnity for death has suffered an injury described in Article 1 due to causes unknown to us, the Customer or the person to receive the Indemnity for death shall report to us the extent of the injury, and an overview, etc. of the accident leading to the said injury within 30 days from the day of the said accident.

3 If the Customer or the person to receive the Indemnity for death has violated the provisions of the preceding two paragraphs, or has failed to inform us of the facts known to them in the explanation or report required or has given a false statement, without a valid reason that the Company will recognize, the Company will not pay any Indemnity.

(Request for Payment of Indemnity)

Article 14 When the Customer or the person to receive the Indemnity for death wishes to receive payment of Indemnity, the Customer will be required to submit a bill requesting payment of Indemnity, on the form designated by us and the following documents:

a. Claiming payment of indemnity for death:

- (1) Copy of the deceased traveller's family register and a copy of the statutory heir's family register and a certificate of seal impression;
- (2) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances); and
- (3) Death certificate or post mortem certificate of the Customer.

b. Claiming payment of indemnity for residual disability:

- (1) Certificate of seal impression of the Customer;
- (2) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances); and
- (3) Physician's statement certifying the extent of the residual disability.

c. Claiming payment of a solatium for hospitalization:

- (1) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances);
- (2) Physician's statement certifying the extent of the residual disability; and
- (3) Certifying document issued by the hospital or clinic certifying the Hospitalization Days or Visit Days.

d. Claiming payment of a solatium for hospital visits:

- (1) Certificate of the accident issued by a public agency (or by a third party under unavoidable circumstances);
- (2) Physician's statement certifying the extent of the injury; and
- (3) Certifying document issued by the hospital or clinic certifying the Hospitalization Days or Visit Days.

2 There are cases where we require the submission of documents other than those listed in the preceding paragraph, or where we allow for the omission of part of the documents to be submitted under the preceding paragraph.

3 Where the Customer or the person to receive the Indemnity for death has violated the provisions of paragraph 1, or

has failed to inform us of the facts known to them concerning the documents to be submitted or has given a false statement, the Company will not pay any Indemnity.

(Subrogation)

Article 15 Even when we have paid Indemnity, the rights held by the Customer or his/her statutory heir to claim compensatory damages from a third party for the injury suffered by the Customer will not be transferred to us.

Chapter 5 - Indemnity for Damage to Personal Belongings

(Our Company's Responsibility to Pay)

Article 16 If the Customer participating in the Tour being implemented by our Company happens to have his/her personal belongings (hereinafter referred to as "Compensable Goods") damaged accidentally while the said Customer is participating in the said Tour, the Company will pay indemnity for damage to personal belongings (hereinafter referred to as "Indemnity for Damage").

(Cases Where Indemnity for Damage is not Paid (1))

Article 17 The Company will not pay any Indemnity for Damage for the damage resulting from the causes listed in each of the following items:

- a. Misconduct of the Customer, except for damages suffered by persons other than the said Customer;
- b. Misconduct of a relative belonging to the same household as that of the said Customer, unless his/her intention is to let the said Customer receive the Indemnity for Damage;
- c. Suicidal, criminal or combative acts of the Customer, except for damages suffered by persons other than the said Customer;
- d. Accidents caused while the Customer is driving an automobile or motorized bicycle without having the driving qualification required by the relevant laws or ordinances or in a state incapable of normal driving such as under the influence of alcohol, except in the case of damages suffered by persons other than the said Customer;
- e. Accidents caused because of the Customer intentionally breaking the law or accidents that occur while the Customer is receiving illegal services, except for damage suffered by persons other than the said Customer;
- f. Exercise of public authority by the State or public institutions, such as confiscation, requisition, seizure, and demolition, except when such exercise has been done as necessary measures for fire extinction or evacuation;
- g. Defects in the Compensable Goods, except for defects that the Customer or the person taking care of the Compensable Goods on behalf of the Customer has not been able to detect even with considerable caution;
- h. Ordinary wear and tear, rust, mold, discoloration, damage by rats, vermiculation, etc. of the Compensable Goods;
- i. Mere external damage which does not disable the function of the Compensable Goods;
- j. Spill of liquid, which is the Compensable Goods, except for damage caused to other Compensable Goods as a result;
- k. Misplacement or loss of Compensable Goods; or
- j. Causes listed in Article 3, paragraph 1, items 9 through 12.

2 In the case of an Tour for the purpose of a Domestic Trip, in addition to the provisions of the preceding paragraph,

the Company will not pay any Indemnity for Damage for damage resulting from the causes described in each of the following items:

- a. an earthquake, volcanic eruption or tsunami; or
- b. Ancillary accidents occurring with the events described in the preceding item or accidents arising from the confusion of social order incidental to them.

(Cases Where Indemnity for Damage is not Paid (2))

Article 17-2 We may not pay any Indemnity for Damage if the Customer has any reasons falling under any of the following items:

- a. If it is recognized that the Customer falls under the category of Antisocial Forces;
- b. If it is recognized that the Customer is involved in providing funds, etc. or providing convenience, etc. to Antisocial Forces;
- c. If it is recognized that the Customer unjustly uses Antisocial Forces;
- d. Where the Customer is a legal entity, if it is recognized that Antisocial Forces control the entity or are substantially engaged in its operation; or
- d. If it is recognized that the Customer has a socially condemnable relationship with Antisocial Forces.

(Compensable Goods and Its Scope)

Article 18 The Compensable Goods will be limited to the personal belongings owned and carried by the Customer while participating in the Tour.

2 Notwithstanding the provision of the preceding paragraph, any item listed in the following items shall not be included in Compensable Goods:

- a. Cash, checks and other securities, documentary stamps, postage stamps, and the like
- b. Credit cards, coupons, airline tickets, passports and the like
- c. Manuscripts, specifications, designs, ledgers, and the like (including those recorded on recording media which can be directly processed by information equipment (computers and their peripherals such as terminals) such as magnetic tapes, magnetic disks, CD-ROMs, optical discs, etc.)
- d. Vessels (including yachts, motorboats and boats) and automobiles, motorized bicycles and their accessories
- e. Mountain climbing equipment, expedition equipment and the like
- f. Dentures, artificial limbs, contact lenses and the like
- g. Animals and plants
- h. Other items specified by our Company beforehand

(Amount of Damages and Amount of Indemnity Payable)

Article 19 The amount of damages for which Indemnity for Damage is payable by us (hereinafter referred to as the "Amount of Damages") shall be determined on the basis of either the price of the Compensable Goods at the place and time when the damage was caused or the total amount of the repair fees required to restore the Compensable Goods to the state immediately preceding the occurrence of the damage plus the amount described in the next Article,

paragraph 3, whichever is less.

2 Where the Amount of Damages for one item or one pair of the Compensable Goods exceeds ¥100,000, the Company will consider the Amount of Damages of the Compensable Goods to be ¥100,000 and apply the provision of the preceding paragraph.

3 The maximum amount of Indemnity for Damage payable by us shall be ¥150,000 per traveller per Tour.

However, if the Amount of Damages for The Customer does not exceed ¥3,000 for an accident, the Company will not pay any Indemnity for Damage.

(Prevention of Damage, etc.)

Article 20 When the Customer has learned that damage has occurred to the Compensable Goods as provided in Article 16, the Customer must implement the following measures:

- a. Make efforts to prevent and reduce the damage;
- b. Inform our Company without delay of the extent of the damage, an overview of the accident causing the damage, and whether the Compensable Goods damaged are subject to an insurance contract or not; and
- c. If the Customer is entitled to receive indemnity for damage from others, take necessary procedures to exercise his/her right.

2 When the Customer has violated the preceding paragraph, item a, without justifiable cause, the Company will regard the balance remaining after deducting the amount considered preventable and reducible as the amount of damages, and when the Customer has violated the same paragraph, item b, the Company will not pay any Indemnity for Damage. Also, where the Customer has violated the same paragraph, item c, the Company will regard the balance remaining after deducting the amount considered receivable by exercising his/her right to obtain such an amount as the amount of damages.

3 The Company will pay the following expenses:

- a. Expenses paid which we consider necessary or useful to prevent and reduce the damage prescribed in paragraph 1, item a; and
- b. Expenses required to take the procedures prescribed in paragraph 1, item c.

(Request for Payment of Indemnity for Damage)

Article 21 When the Customer wishes to receive the Indemnity for Damage, the Customer will be required to submit to us a bill requesting payment of the Indemnity for Damage on the form designated by us as well as the following documents:

- a. Certificate of the accident issued by the police or an alternative third party;
- b. Documents to certify the extent of the damage caused on the Compensable Goods; and
- c. Other documents requested by us.

2 If the Customer has violated the provisions of the preceding paragraph, has knowingly made an untrue description on the documents submitted to us, or has forged or falsified those documents (to be considered likewise if the Customer has had a third party commit these acts), the Company will not pay any Indemnity for Damage.

(In Cases Where There is an Insurance Contract)

Article 22 If there exists an insurance contract which is due to pay insurance money for the damage described in Article 16, we may reduce the amount of Indemnity for Damage payable by us.

(Subrogation)

Article 23 If the Customer has the right to claim compensatory damages against a third party for the Indemnity for Damage for which we are responsible to pay, such a right to claim compensatory damages shall be transferred to us within the limit of the amount of the Indemnity for Damage that we have paid to the Customer.

Schedule I (related to Article 5, item a)

Mountain climbing (which requires mountain climbing equipment such as ice axes, crampons, ropes, hammers), luging, bobsledding, skydiving, hang gliding, operating an ultra-light motorized plane (such as motorized hang gliders, micro-light planes, and ultra-light planes), flying a gyro plane, and other dangerous activities similar to these.

Schedule II (related to Article 7, Paragraph 1, Paragraph 3, and Paragraph 4)

1. Disorder of the Eyes

- (1) When the eyesight of both eyes has been lost: 100%
- (2) When the eyesight of one eye has been lost: 60%
- (3) When the corrected eyesight of one eye has become 0.6 or less: 5%
- (4) When the visual field of one eye has come to suffer from constriction (meaning where the visual field has become 60% or less of the total of the angle of the normal visual field): 5%

2. Disorder of the Ears

- (1) When the hearing of both ears has been lost completely: 80%
- (2) When the hearing of one ear has been lost completely: 30%
- (3) When the hearing of one ear is not good enough to comprehend a normal speaking voice at a distance of 50 cm or more: 5%

3. Disorder of the Nose

When a significant disorder has been left in the function of the nose: 20%

4. Disorder of Mastication and Speech

- (1) When the function of mastication and speech has been lost completely: 100%
- (2) When a significant disorder has been left in the function of mastication and speech: 35%
- (3) When a disorder has been left in the function of mastication and speech: 15%
- (4) When 5 or more teeth have been chipped and lost: 5%

5. Deformities of Exterior Appearance (meaning the face, head and neck)

- (1) When significant deformation has been left on the exterior appearance: 15%
- (2) When deformation has been left on the exterior appearance (meaning such deformation as a cicatrix of 2cm in diameter, or a linear cicatrix of 3cm long): 3%

6. Disorder of the Vertebral Column

- (1) When a significant deformation or a significant disorder of movement has been left on the vertebral column: 40%
- (2) When a disorder of movement has been left on the vertebral column: 30%
- (3) When a deformation has been left on the vertebral column: 15%

7. Disorder of the Arm (the wrist joint and above) or the Leg (the ankle joint and above)

- (1) When one arm or one leg has been lost: 60%
- (2) When the function of two or three joints of the three major joints in an arm or leg has been lost completely: 50%
- (3) When the function of one joint of the three major joints in an arm or leg has been lost completely: 35%
- (4) When a disorder has been left in the function of one arm or one leg: 5%

8. Disorder of the Fingers

- (1) When the thumb of one hand has been lost at or above the knuckle (interphalangeal joint): 20%
- (2) When a significant disorder has been left in the function of the thumb of one hand: 15%
- (3) When one of the fingers other than the thumb has been lost at or above the second knuckle (distal interphalangeal joint): 8%
- (4) When a significant disorder has been left in the function of one of the fingers other than the thumb: 5%

9. Disorder of Toes

- (1) When the first toe of one leg has been lost at or above the toe joint (interphalangeal joint): 10%
- (2) When a significant disorder has been left in the function of the first toe of one leg: 8%
- (3) When one of the toes other than the first toe has been lost at or above the second toe joint (distal interphalangeal joint): 5%
- (4) When a significant disorder has been left in the function of one of the toes other than the first toe: 3%

10. In other cases where the Customer is not able to take care of himself/herself for the rest of his/her life due to the significant disorder of his/her body: 100%

Note: The word “above” used in the provisions of items 7 through 9 means the part of the body closer to the heart from the joint concerned.

Schedule III (related to Article 8, paragraph 2)

1. The corrected eyesight of both eyes has fallen to 0.06 or below.
2. The function of mastication and speech has been lost.
3. The hearing of both ears has been lost.
4. The function of all the joints of both upper limbs at or above the wrist joint have been lost.
5. The function of one lower limb has been lost.
6. Due to disorders of the internal organs in the chest and abdomen, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.
7. Due to disorders of the nervous system or mind, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.

8. Due to a coexisting disorder and other disorders of the above-mentioned parts of the body, the coordination of the body is limited mainly to routine actions at home, such as eating and washing the face.

Note: The word “above” used in the provision of item 4 means the part of the body closer to the heart from the joint concerned.